



**AG LIGHTING**  
INNOVATIONS

**AG20 and AG25  
Series**

## Warranty Information

### Warranty Description

Ag Lighting Innovations, LLC. (“AGLI”) warrants genuine AGLI fixtures purchased only from AGLI or one of its authorized distributors will be free from defects in materials up to 5 years from the date of purchase. AGLI fixtures are legitimately sold only by authorized distributors who are required to follow AGLI’s policies, procedures, and quality control standards. AGLI reserves the right to reject warranty claims from purchasers for fixtures purchased from unauthorized distributors, including unauthorized Internet sites. AGLI will repair or replace a defective fixture that is covered by this warranty at AGLI’s option. Any AGLI fixture that is modified from its original factory condition will void the warranty. AGLI is not responsible for parts or treatments added to or removed from the fixture or for fixtures that are otherwise modified in any way, as these may cause the fixture to function differently (and potentially less safely) than originally designed and intended.

This warranty does not cover defects due to:

- Electrical interference from power source and/or other equipment on the same power source
- Damage due to neglect, misuse, or over tightening causing gasket failure
- Alteration or disassembly of the fixture by any third party or negligence
- Acts of nature

### Warranty Return Authorization

Product failures should be returned to AGLI for evaluation by **1.** notifying via email to [sales@poultrylights.com](mailto:sales@poultrylights.com) and **2.** shipping to our main office. Once received and inspected, eligible lights will be replaced and shipped back to the provided address. Credit memos for eligible lights are also available to be applied to balances or future orders.

Please provide the following information in email and shipping package to help expedite the return process.

- Contact name, email address and phone number
- Quantity and color kelvin (2700k, 3000k, or 5000k)
- Invoice or purchase order showing original purchase date
- Shipping return address

Please include all information in package and ship lights to our main office at:

AGLI Warranty Receivables  
640 Myatt Drive  
Madison, TN 37115

Warranty questions - [sales@poultrylights.com](mailto:sales@poultrylights.com) | Billing questions - [finance@poultrylights.com](mailto:finance@poultrylights.com)  
[www.poultrylights.com](http://www.poultrylights.com)

***Better Light. Better Life!***